

15992 U.S. PTO
012804

PATENT APPLICATION
Attorney Do. No. 2705-319

19270 U.S. PTO
10/767392

012804

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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I HEREBY CERTIFY THAT THIS PAPER AND ENCLOSURES AND/OR FEE ARE BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 CFR 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO: MAIL STOP PATENT APPLICATION, COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450.

LAUREN BALLARD-GEMMELL
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Lauren Ballard-Gemmell
(SIGNATURE)

Mail Stop PATENT APPLICATION
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Enclosed for filing is a patent application under 37 CFR 1.53(b) of:

Inventor: Vinodh F. Pushparaj

For: PREDICTIVE, INTELLIGENT ROUTING OF CALL TO USERS

APPLICANT REQUESTS NON-PUBLICATION.

Enclosures:

- ☒ Specification (pages 1-8); claims (pages 9-13); abstract (page 14)
- ☒ THREE sheet(s) of drawings
- ☒ Declaration or Combined Declaration and Power of Attorney
 - ☒ Newly executed (original or copy)
- ☒ Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i) for Nonpublication
- ☒ Return postcard.

<u>CLAIMS AS FILED</u>				
For	Number Filed	Number Extra	Rate	Basic Fee
				\$ 770
Total Claims	25-20	5	\$ 18 =	\$ 90
Independent Claims	4-3	1	\$ 86 =	\$ 86
TOTAL FILING FEE				\$ 946

- ☒ PTO Form 2038 authorizing credit card payment for the filing fee.
- ☒ Any deficiency or overpayment should be charged or credited to deposit account number 13-1703.

Customer No. 20575

Respectfully submitted,

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vinodh F. Pushparaj

Serial No. Not yet assigned

Filed: Filed herewith

For: PREDICTIVE, INTELLIGENT ROUTING OF CALL TO USERS

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Commissioner for Patents
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Alexandria, VA 22313-1450

**REQUEST AND CERTIFICATION UNDER
35 U.S.C. 122(b)(2)(B)(i) FOR NONPUBLICATION**

The invention disclosed in the above-referenced application has not and will not be the subject of an application filed in another country, or under a multilateral international agreement, that requires publication of applications 18 months after filing. Applicant hereby request that the attached application not be published under 35 U.S.C. §122(b).

Customer No. 20575

Respectfully submitted,

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